Horizon Upgrade Guide

Sitecore Horizon on-prem and Azure 10.0

Upgrade to Horizon on-prem or on Azure 10.0 from Horizon 9.3

Upgrading from Horizon 9.3 to 10.0

To upgrade Sitecore Horizon to your target version, you must:

1. Uninstall the old version of the Horizon module (see Uninstall Horizon on-prem or Uninstall Horizon on Azure).

2. Upgrade your Sitecore instance.

3. Install the new Horizon package (see Re-install Horizon).

Uninstall Horizon on-prem

To uninstall Horizon on-prem:

1. In Sitecore Experience Platform, in the Master database, delete the following item paths (if you have XM topology installed, skip this step):

   o `/sitecore/system/Marketing Control Panel/Experience Analytics/Dimensions/Pages/By page/Computer`

   o `/sitecore/system/Marketing Control Panel/Experience Analytics/Dimensions/Pages/By page/MobilePhone`

   o `/sitecore/system/Marketing Control Panel/Experience Analytics/Dimensions/Pages/By page/Tablet`

   o `/sitecore/system/Marketing Control Panel/Experience Analytics/Filters/Computer`

   o `/sitecore/system/Marketing Control Panel/Experience Analytics/Filters/MobilePhone`

   o `/sitecore/system/Marketing Control Panel/Experience Analytics/Filters/Tablet`

2. In the Core database, delete the following item path:

   o `/sitecore/client/Applications/Launchpad/PageSettings/Buttons/ContentEditing/Horizon`

3. In IIS, delete your `HorizonHostName` site and application pool.

4. In the file system, delete the following directories:

   o `HorizonHostPhysicalPath` directory

   o `ContentManagementPhysicalPath\AppConfig\Modules\Horizon` directory

   o `ContentManagementPhysicalPath\sitecore\shell\client\Applications\HorizonCanvas` directory

5. In the `ContentManagementPhysicalPath\bin` directory, delete the following:

   o `Sitecore.Horizon.Editor.Integration.dll`

   o `Sitecore.Horizon.Insights.Integration.dll`

   o `Sitecore.Horizon.Integration.dll`

   o `Sitecore.Horizon.Simulator.Integration.dll`

6. In the `SitecoreIdentityServerPhysicalPath\Config\production\Sitecore.IdentityServer.Host.xml` config file, delete the following:

```
        <AuthoringHostHttpsCorsOrigin> </AuthoringHostHttpsCorsOrigin>
        <AuthoringHostHttpCorsOrigin></AuthoringHostHttpCorsOrigin>
```

Uninstall Horizon on Azure

To uninstall Horizon on Azure:

1. In Sitecore Experience Platform in the Master database, delete the following item paths (if you have XM topology installed, skip this step):

   o `/sitecore/system/Marketing Control Panel/Experience Analytics/Dimensions/Pages/By page/Computer`

   o `/sitecore/system/Marketing Control Panel/Experience Analytics/Dimensions/Pages/By page/MobilePhone`

   o `/sitecore/system/Marketing Control Panel/Experience Analytics/Dimensions/Pages/By page/Tablet`

   o `/sitecore/system/Marketing Control Panel/Experience Analytics/Filters/Computer`

   o `/sitecore/system/Marketing Control Panel/Experience Analytics/Filters/MobilePhone`

   o `/sitecore/system/Marketing Control Panel/Experience Analytics/Filters/Tablet`

2. In the Core database, delete the following item path:

   o `/sitecore/client/Applications/Launchpad/PageSettings/Buttons/ContentEditing/Horizon`

3. In App Services on Azure Portal:

   o Delete your Sitecore Horizon Host service named `your deployment id-ah`.

   o Delete your Sitecore Horizon Host hosting plan named `your deployment id-ah-hp`.

4. Access the file system of the Sitecore Content Management service named `your deployment id-cm` service or `deployment id-single service` (this depends on your topology).

5. In the file system, delete the `wwwroot\AppConfig\Modules\Horizon` directory.

6. In the `wwwroot\bin` directory, delete the following:

   o `Sitecore.Horizon.Editor.Integration.dll`

   o `Sitecore.Horizon.Insights.Integration.dll`

   o `Sitecore.Horizon.Integration.dll`

   o `Sitecore.Horizon.Simulator.Integration.dll`

7. Delete the `wwwroot\sitecore\shell\client\Applications\HorizonCanvas` directory.

8. Access the file system of the Sitecore Identity server named `your deployment id-si` and delete `wwwroot\Config\production\Sitecore.IdentityServer.AuthoringHost.xml`.

Re-install Horizon

Upgrade your Sitecore instance to your preferred version and then follow the Horizon on-prem installation guide or the Horizon on Azure deployment guide to install the Horizon module. For a successful installation, you must use corresponding versions of the Sitecore Instance and the Horizon module.